

Ward 2 Small Business Town Hall

EXIT

Monday, September 15
6:00pm to 8:00pm
Spice Factory
121 Hughson Street North



CAMERON
KROETSCH
City Councillor

WARD 2

A photograph showing a group of people seated in rows, facing a stage where several individuals are speaking. A projector is visible on the stage. The background is a plain white wall.

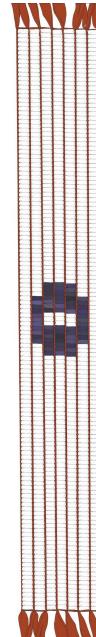
Join Ward 2 Councillor Cameron Kroetsch and Metrolinx's Community Engagement Team to learn about the City's current and future plans to support small businesses downtown and to learn about plans for the LRT in Ward 2

Agenda for the Ward 2 Town Hall

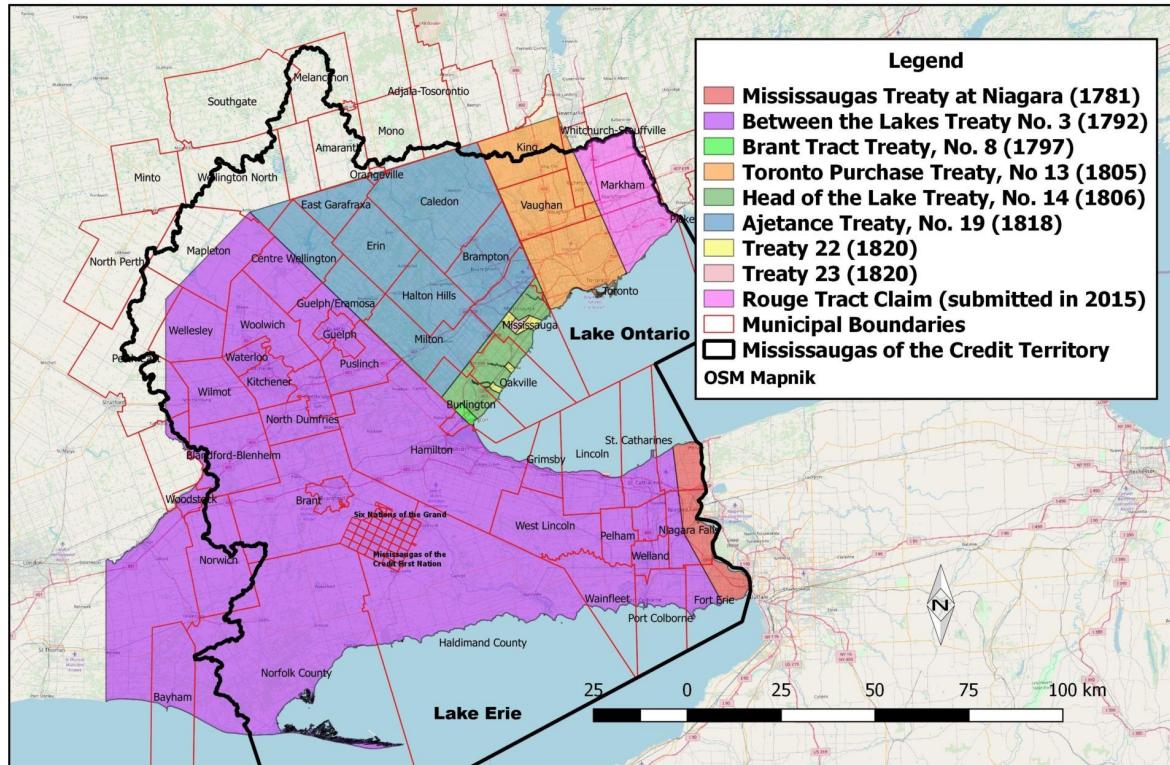
- Land acknowledgement
- Roles and responsibilities
- How to address concerns
- Grants and City programs
- Motions put forward this term
- Metrolinx - Light Rail Transit in Ward 2
- Hamilton Chamber of Commerce
- Questions and answers

Land Acknowledgement

- Huron-Wendat, Neutral, Erie, Mississaugas, Haudenosaunee, Anishinaabe
- Haldimand Tract
- Dish with One Spoon Wampum Belt



Land Acknowledgement



Town Hall Code of Conduct

- Questions at end of each section and at **the end**
- Raise your hand - we'll keep a speakers list
- Kindness and generosity first - no yelling, name calling, or rudeness - we'll adjourn the meeting
- Interrupt if you need clarity or help

Introductions to the Ward 2 Team

- **Councillor Cameron Kroetsch**
- **Constituency Coordinators -**
 - **Liesl Thomas**
 - **Joey McCullough**
 - **Phoenix Friesen**



Role of City Councillor

- Responsibilities under the **Municipal Act** apply to Councils and how they make decisions on behalf of residents at large (not just in wards)
- Councillors are held to a **Council Code of Conduct**
- Contact - Cameron.Kroetsch@hamilton.ca and Ward2@hamilton.ca

Role of City Councillor

- “It is the role of Council”
 - (a) to represent the public and to consider the well-being and interests of the municipality
 - (b) to develop and evaluate the policies and programs of the municipality;
 - (c) to determine which services the municipality provides;

Role of City Councillor

- “It is the role of Council”
 - (d) to ensure that administrative policies, practices and procedures and controllership policies, practices and procedures are in place to implement the decisions of council;
 - (1) to ensure the accountability and transparency of the operations of the municipality, including the activities of the senior management of the municipality;
 - (e) to maintain the financial integrity of the municipality

Role of Chief of Police

- Responsibilities under the **Community Safety and Policing Act** in effect as of April 1, 2024
- Charged with ensuring “adequate and effective policing”
- Contact - FBergen@hamiltonpolice.ca and copy JCallender@hamiltonpolice.ca
- You can also get in touch with Ward 2 Crime Managers at CrimeManagersDiv1@Hamiltonpolice.ca

Role of Chief of Police

“A chief of police shall manage the members of the police service to ensure that they carry out their duties in accordance with this Act and the regulations and in a manner that reflects the needs of the community.”

- CSPA, 79(2)

WHO DOES WHAT AND HOW TO GET IN TOUCH

HAMILTON EDITION



Banking
Borders
Canada Pension Plan
Canada Post
Charter of Rights
Citizenship
Criminal Law
Employment Insurance
First Nations
Foreign Policy
Immigration
Income Tax
Internet and Phones
Fisheries
Military
Mortgages
National Parks
News and Information
Passports and Visas
Radio and TV
RCMP
Trade



Accessibility
Child Care
Education
Environment
Energy
Healthcare
Highways
Hospitals
Housing
Human Rights Code
Labour
Long Term Care
Natural Resources
OPP
Prisons
Provincial Parks
Property and Land Use
Recycling
Sales Tax
Social Services
Sport
Transportation



Ambulance and Paramedics
Animal Control
Arts and Culture
Building Permits
Bylaws
Economic Development
Electric Utilities
Fire Department
Garbage Collection
Land Planning
Libraries
Local Transit
Local Parks
Police Budget
Public Health
Property Taxes
Recreation
Roads
Sewers
Sidewalks
Snow Removal
Water and Wastewater



Curriculum Delivery
Education Taxes
Land Management
Parent Advocacy
School Catchments
School Locations
Student Safety
Teacher Recruitment



Crime Prevention
Community Safety
Emergency Response
Investigation
Law Enforcement
Public Peace
Victim Assistance

Questions about
roles and
responsibilities?

How to address concerns

- Community safety
- Crime
- Graffiti and cleanliness
- Business Improvement Areas - BIAs
- Pedestrian and bike safety

Community safety and crime

- **Violence**
 - physical and verbal assault
 - intimidation
- **Theft**
- **Vandalism**
- **Lack of police presence**

Community safety and crime

- “Adequate and effective policing”
 1. Crime prevention
 2. Law enforcement
 3. Maintaining the public peace
 4. Emergency response
 5. Assistance to victims of crime

Graffiti and cleanliness

- Make a request through your BIA who can expedite concerns
- Call (905) 546-2489 and request service
- Contact us or copy us at Ward2@hamilton.ca so we can follow up on your behalf (if necessary)

Business Improvement Areas - BIAs

- Role of a BIA to support and advocate
 - Example - Delegation to the police board
- Costs and responsibilities for property and business owners
- Currently discussions around the potential of more BIAs in Ward 2

Pedestrian and bike safety

- **Bike and foot traffic** - Researchers found that customers who arrive by bike spend 24% more per month than those who arrive by car (with the exception of supermarkets)
- **Protected bike lanes increase retail sales** - in New York, after the construction of a protected bike lane on 9th Avenue, local businesses saw a 49 percent increase in retail sales, while local businesses throughout Manhattan only saw a 3 percent increase in retail sales

Pedestrian and bike safety

- **Helping businesses to thrive** - Designing your business to meet the needs of the people who live close by is the single best thing you can do to help your business thrive - a majority arrive to main streets by walking, cycling, and transit
- **Density in Ward 2** - Downtown Hamilton is a very dense place when compared to the rest of the city -
 - Single family home density 11.5% in Ward 2 vs 40.4% in Ward 1
 - Apartments of 5 storeys or more 61.2% in Ward 2 vs. 28.8% in Ward 1
 - Ward 7 has the same number of households but is 3x the size of Ward 2

Questions about
how concerns are
addressed?

Grants and City programs

- **Commercial District Revitalization - \$ varies - Matching - BIA**
 - Exterior and some interior improvements to enhance the appearance, accessibility, and environmental sustainability (including graffiti)
- **Commercial Vacancy Assistance - up to \$10,000 - Matching**
 - Interior improvements for new permanent or pop up commercial tenants for existing vacant spaces

Grants and City programs

- **Commercial District Housing Opportunities - up to \$600,000**
 - Creation and improvement of housing units in commercial spaces (includes low interest loans)
- **Downtown Hamilton Office Conversion - \$ varies - CBD**
 - Feasibility studies and construction projects aimed at converting former office spaces into a residential or hotel unit within the CBD (Central Business District)

Grants and City programs

- **Start-Up and Office Tenant Attraction - \$ varies**
 - Leasehold improvements for new and existing office spaces (loans with some partial forgiveness)
- **Revitalizing Hamilton Tax Increment - \$ varies**
 - Incentivizing property improvements in commercial districts (over four years); these are most commonly applied for by those developing property

Grants and City programs

- **Hamilton Downtown Public Art Reserve - \$ varies**
 - Improve the quality of public space and animate street life in the downtown core
- **Heritage Grants - \$ varies**
 - Conservation and restoration of heritage features on existing commercial buildings (grants and loans)

Grants and City programs

- **Improved - Litter on Streets, Sidewalks, and in Bike Lanes**
 - 5 days per week; we've procured three EV mini sweepers; new Downtown Hamilton Clean Team pilot
- **New - Bridge and Underpass cleaning**
 - Power washing and flushing occurs on a weekly basis (winter weather dependent); pigeon netting installed

Grants and City programs

- **New - Graffiti Removal on Public and Private Property**
 - Annual graffiti blitzes and improved way for Ward 2 office and BIAs to submit graffiti complaints; active focus on 27 “hot spots” downtown on public property (30 day cycles); graffiti prevention on hydro and traffic signal boxes (new wraps to deter graffiti and make it easier to clean)

Questions about
grants and City
programs?

Motions put forward this term

- **Subsidized and expanded patio program**
- **Art installations and events** - Lights on King William
- **Pedestrianization** - James Street North, King William Street, Gore Park
- **Street safety** - bike lanes to connect key commercial areas, pedestrian crossings and intersection pedestrian signals, road resurfacing (King Street, Main Street, James Street)
- **Sidewalk improvements**
- **Litter, graffiti, and underpass cleaning**

Motions put forward this term

- **Feasibility of a pilot for a “Hamilton Community Crisis Service”**
- **Community Grants** - including for not for profit institutions like YWCA, YMCA, AGH, and Theatre Aquarius
- **The Music Hall** - 24 Main Street East
- **Creation of new BIAs** - Hess Village, James Street North (?)
- **New Greenspace and Playspace** - Beasley Park expansion, misting stations
- **Additional drinking water fountains and garbage cans**

Questions about
the motions I've
put forward?